

Student Experience Survey 2022-23 results for MA Refugee Protection and Forced Migration Studies (RPFMS)

Survey area	Agree/disagree statement shown to respondents	RPFMS 2022-23	RPFMS 2021-22	PG average
Organisation and management	Any changes to the programme have been communicated effectively	89%	88%	62%
	The flexibility of the programme structure meets my needs	86%	81%	75%
Learning opportunities	The programme is intellectually stimulating	96%	97%	82%
	The programme has challenged me to achieve my best work	89%	91%	73%
	The programme has provided me with opportunities to explore ideas or concepts in depth	92%	91%	77%
	The programme has provided me with opportunities to bring information and ideas together from different topics	95%	89%	77%
Learning support	The VLE (Virtual Learning Environment) has supported my learning well	88%	84%	65%
	Learning materials and resources enable me to understand the fundamentals of the subject	95%	92%	75%
	Learning materials and resources have been easy to access	86%	74%	66%
	I received sufficient support for my learning from staff on my programme	84%	83%	50%
	The Online Library resources and services helped me with my programme	90%	92%	72%
Administrative support within the University of London's Online Enquiry System	Responses to queries made through the online enquiry system have been timely	59%	56%	41%
	Responses to queries made through the online enquiry system have been helpful	73%	78%	57%
Assessment and feedback	Information about assessment (e.g. registering for an exam, submitting coursework, getting results) has been clear	86%	79%	65%
	The criteria used in marking have been made clear in advance	82%	76%	64%
	Marking and assessment have been fair	78%	81%	60%
	Feedback provided, either individually or collectively (e.g. examiners' commentary), on my assessed work has been helpful	82%	74%	53%

Survey area	Agree/disagree statement shown to respondents	RPFMS 2022-23	RPFMS 2021-22	PG average
Careers	My university experience has helped me plan for my future career	59%	71%	51%
	The University has offered activities and resources designed to prepare me for the next step in my career	67%	80%	49%
Student community	I feel part of a learning community	57%	66%	44%
	I have had the right opportunities to connect with other students	54%	65%	45%
Student voice	I have had the right opportunities to provide feedback on my programme	81%	76%	62%
	It is clear how students' feedback on the programme has been acted on	44%	58%	37%
Wellbeing	I feel able to manage stress related to my studies	61%	57%	58%
	Information about the University's mental wellbeing support services have been well communicated	71%	n/a	55%
Overall sentiment	Overall, I am satisfied with the quality of my programme	95%	91%	69%

Table 1 - survey results

Student Experience Survey 2022-23: high-level picture for RPFMS

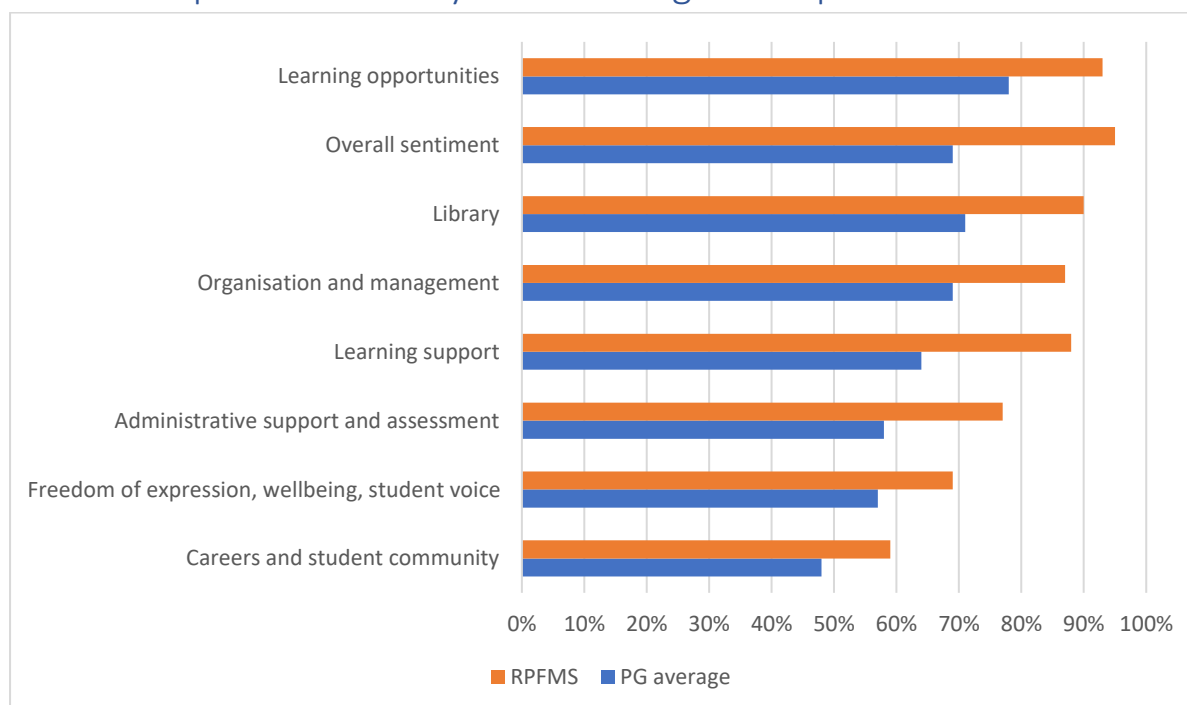


Figure 1 - high-level results for RPFMS vs PG average