

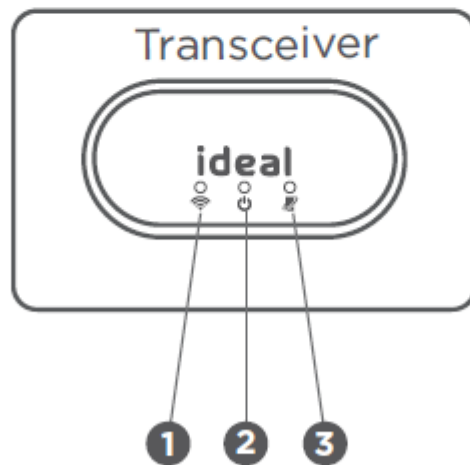
Heating Handle Mansions. 11/10/2022



Boiler transceiver

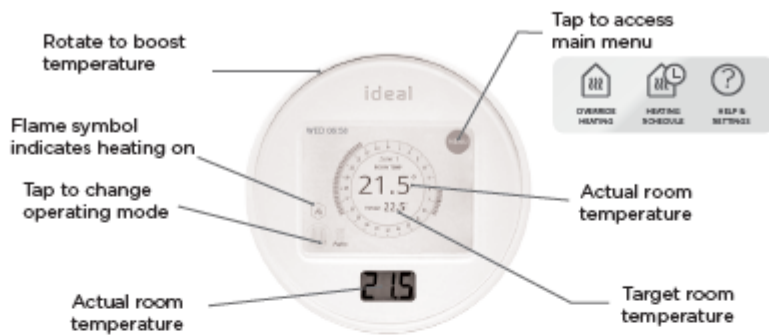
Below are the descriptions of each light on the front of the boiler transceiver.
When illuminated green;

- 1 **RF connection**
Boiler transceiver connected to thermostat and boiler transceiver connected to gateway
- 2 **Power**
Power is being supplied to the boiler transceiver
- 3 **Opentherm connection**
Opentherm signal to the boiler is working correctly



Note. normal operation is indicated by all three green lights being illuminated.

Using the Ideal Touch thermostat



Default times

Day	Central Heating	
	Period 1	Period 2
Mon	06:00 - 08:00	16:00 - 22:00
Tues	06:00 - 08:00	16:00 - 22:00
Wed	06:00 - 08:00	16:00 - 22:00
Thurs	06:00 - 08:00	16:00 - 22:00
Fri	06:00 - 08:00	16:00 - 22:00
Sat	06:00 - 08:00	16:00 - 22:00
Sun	06:00 - 08:00	16:00 - 22:00

Troubleshooting

Terms	Definition
Radiators won't switch off	Check the Touch thermostat is not set to ON. Rotate the outer wheel anti-clockwise until target temperature is below the actual temperature.
Radiators won't switch on	Check that the Touch thermostat is set to ON or Auto. If set to Auto, check you are within a scheduled on period (flashing blue tappits)
Warning triangle is showing	Press the warning triangle. If "Zone 1 Fault" is shown, refer to location guidelines. If "Boiler Fault" is shown, check boiler display and refer to boiler installation manual.
No response to temperature/time adjustments	Check the left-hand light on the Boiler transceiver. If this is off, refer to the location guidelines.
Touch thermostat screen is blank after tapping	Check the batteries are inserted correctly. Replace the batteries in the thermostat.
Gateway light is solid orange	Check ethernet cable is connected.
Gateway light is solid red	Refer to gateway location guidelines



Ideal Boilers Ltd
P.O. Box 103, National Avenue
Hull, HU5 4JN.
www.idealboilers.com

For more detailed installation instructions and user guide see www.idealboilers.com

SCAN HERE FOR FURTHER HELP



216091 A01

Consumer Helpline
T: 01482 498660
Technical Helpline
T: 01482 498663

