



**User Advisory Forum Agenda**

**Monday 6 June 2022 – 11:30-13:00**

**Location: Online - Microsoft Teams**

**Chair:** Martyn Griffiths, Head of Customer Services

**Minutes:** Lisa Miller, Membership Engagement Officer

- **Welcome and introductions** (5 mins)
- **Library update on services, collections and engagement** (15 mins) Pete Williams, Deputy Director, Services and Catherine Stephen Deputy Director, Collections
- **The Heisler Collection: The practical work in taking a large donation, challenges in cataloguing the different material and conscious and unconscious bias when working with a collection of radical material** (10 mins) Fran Frenzel, Metadata and Discovery Manager and Axel Sabitzer, Metadata Library Assistant
- **The Heisler Collection: Opportunity for questions and discussion** (10 mins)
- **Break** (5 mins)
- **SHL user survey discussion** (25 mins) Pete Williams and Lisa Miller
- **AOB - vouchers, certificate of contribution** (5 mins) Lisa Miller