

## Student Experience Survey 2023-24 results for MA Refugee Protection and Forced Migration Studies (RPFMS)

Survey area	Agree/disagree statement shown to respondents	RPFMS 2023-24	RPFMS 2022-23	PG average
Overall sentiment	Overall, I am satisfied with the quality of my programme	<b>98%</b>	95%	70%
Organisation and management	The programme is well organised and is running smoothly	<b>95%</b>	n/a	66%
	Any changes to the programme have been communicated effectively	<b>91%</b>	89%	67%
	The flexibility of the programme structure meets my needs.	<b>90%</b>	86%	78%
Learning opportunities	The programme is intellectually stimulating	<b>98%</b>	96%	82%
	The programme has challenged me to achieve my best work	<b>90%</b>	89%	73%
	The programme has provided me with opportunities to explore ideas or concepts in depth	<b>93%</b>	92%	76%
	The programme has provided me with opportunities to bring information and ideas together from different topics	<b>91%</b>	95%	77%
Learning support	The VLE (Virtual Learning Environment) has supported my learning well	<b>88%</b>	88%	68%
	Learning materials and resources enable me to understand the fundamentals of the subject	<b>94%</b>	95%	75%
	Learning materials and resources have been easy to access	<b>85%</b>	86%	69%
	I received sufficient support for my learning from staff on my programme.	<b>89%</b>	84%	53%
	The Online Library resources and services helped me with my programme	<b>96%</b>	90%	71%
Administrative support within the University of London's Online Enquiry System	Responses to queries made through the online enquiry system have been timely	<b>75%</b>	59%	51%
	Responses to queries made through the online enquiry system have been helpful	<b>81%</b>	73%	61%
Assessment and feedback	Information about assessment (e.g. registering for an exam, submitting coursework, getting results) has been clear	<b>90%</b>	86%	68%
	The criteria used in marking have been made clear in advance	<b>89%</b>	81%	64%
	Marking and assessment have been fair	<b>76%</b>	78%	60%
	Feedback provided, either individually or collectively (e.g. examiners' commentary), on my assessed work has been helpful	<b>86%</b>	82%	56%

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Careers	My university experience has helped me plan for my future career	<b>65%</b>	59%	52%
	The University has offered activities and resources designed to prepare me for the next step in my career.	<b>80%</b>	67%	52%
Student community	I feel part of a learning community	<b>56%</b>	57%	43%
	I have had the right opportunities to connect with other students	<b>58%</b>	54%	45%
Student Voice	I have had the right opportunities to provide feedback on my programme	<b>86%</b>	81%	66%
	It is clear how students' feedback on the programme has been acted on	<b>58%</b>	44%	37%
Wellbeing	I feel able to manage stress related to my studies	<b>56%</b>	61%	58%
	Information about the University's mental wellbeing support services have been well communicated	<b>63%</b>	71%	62%
Freedom of expression	During my studies, I have felt free to express my ideas, opinions and beliefs	<b>89%</b>	89%	69%

## Student Experience Survey 2023-24: high-level picture for RPFMS

